

Message to our Customers:

Dear Valued Customer!

schmooze inc. has a new look for 2010. Our new logo still represents the excellent customer service & support you deserve & expect! As always we will continue to adapt to keep ahead of our industry to better serve you. Thank you for your patronage & loyalty, we appreciate you!

Did you complete your PCI Compliance yet?

Source: *Nationwide Payment Solutions*

Referral Program!

As you know, referrals are an important part to every businesses' success.

If you know a company who already processes credit cards and would like to see if they can save money doing so, send them our way!

If they become a customer of ours, we'll send you a \$40 Sheetz Gift Card!

It's that simple!

www.schmoozeinc.com

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Did you completed your PCI Compliance yet? If not, this is a must "to-do" and is required by all merchants who accept credit cards as a form of payment. Please complete your PCI Compliance ASAP!

Please refer to your February Processing Statement (at the bottom) for the website address (also located at the end of this article) that you need to go to and input your username, and password to complete PCI Compliance. If you do not have your December Statement, you will need to contact Nationwide Payment Solutions at 1-877-564-5656, Option #2 for Customer Service to get your username and password. As your agent, we can not have access to this information.

The Payment Card Industry Data Security Standard (PCI DSS) is a set of requirements designed to ensure that ALL companies that *process, store or transmit* credit card information maintain a secure environment.

The PCI DSS is administered and managed by the PCI Security Standards Council (SSC), an independent body that was created by the major payment card brands (Visa, MasterCard, American Express, Discover,

& JCB).

Merchants that do not comply with PCI DSS may be subject to fines, card replacement costs, costly forensic audits, brand damage, etc., in the event a breach may occur by the PCI Security Council.

All acquirers are responsible for ensuring that all of their merchants comply with the PCI DSS requirements, therefore, all processors are required by the card brands to implement a PCI DSS Compliance Program.

Connecting to a competing processor will NOT avoid the need to get into PCI DSS Compliance nor the fee's involved.

Nationwide Payment Solutions has partnered with ControlScan based on the fact that they provide the best value for our merchants while providing full support to help you get into compliance.

Becoming and staying PCI DSS Compliant is not once and done. In fact, the PCI Security Standards Council states that all merchants must conduct yearly questionnaires to stay in compliance. ControlScan does an excellent job in getting you compliant and maintaining this

throughout your relationship with Nationwide Payment Solutions.

Please make sure that when you receive your statements that you are reading the messages to obtain any and all information regarding PCI DSS Compliance through ControlScan and follow the instructions to become PCI DSS Compliant. This is also true with any e-mails from ControlScan or Nationwide Payment Solutions.

Information Websites

Control Scan Website -
<https://portal.controlscan.com/security>

PCI Security Standards -
www.pcisecuritystandards.org

PCI Compliance Guide -
www.pcicomplianceguide.org

PCI DSS Glossary -
www.pcisecuritystandards.org/pdfs/pci_dss_glossary_v1-1.pdf

We hope you find this tip useful!
If you have any questions at all please contact us.

We are here to help!

Updates to Website & E-mail

Website

Visit our newly updated and redeveloped website designed to better suite your needs. Not only does it have a new look but we have also added the following items that you might find useful;

1. **Quick Reference Guides**—Here you can select the terminal that you are currently using and either save (pdf) or print out your terminal manual to help you out with doing sales, returns, voids, printing of reports, and much more!
2. **Need Paper?**- This section will allow you to order paper directly on our website. As you know, we supply all terminal paper (excludes POS Systems) to our merchants.

E-mail

As a better way to communicate with you on changes to the industry, important need-to-know information, etc.—you will now receive e-mails from us on a monthly basis. Please make sure that you accept any and all e-mails from rwert@schmoozeinc.com so it does not go into your spam folder. If you have not received an e-mail from us and would like to, please e-mail us at info@schmoozeinc.com and request your e-mail address be added.